



HONG KONG  
RETAIL MANAGEMENT  
ASSOCIATION  
香港零售管理協會



## Sharing Talk and Networking Activity

# Staff Training and Retention

# Retail



## Communication Platform

Nowadays, lack of manpower and keen competition of recruiting talents are the common issues in retail industry. To attract and retain talents, enterprises not only need to provide attractive compensation but also need to strengthen their staff training and provide more career development opportunities. What is quality training? How does enterprise entice employee participation in sustainable development?

Under the Series Activities designed for **Retail Communication Platform** in 2015, we invited Ms. Doris Chan, Senior Manager, Training & Organization Development of Tse Sui Luen Jewellery to share her experience and insight on staff training and retention.

<b>Speaker</b>	<b>Ms. Doris Chan</b> Senior Manager, Training & Organization Development Tse Sui Luen (International) Jewellery Limited
<b>Language</b>	Cantonese
<b>Date &amp; Time</b>	10 July, 2015 (Friday) 16:00-17:30
<b>Venue</b>	HKRMA Conference Room (10/F, First Commercial Building, 33-35 Leighton Road, Causeway Bay, Hong Kong)
<b>Fee</b>	Individual Associate Member – Free Full Member & Associate Member - \$150/person Non-member - \$250/person <a href="#">CLICK HERE TO APPLY FOR HKRMA MEMBERSHIP</a>
<b>Outline</b>	<b><u>Session 1: Sharing by Speaker (16:00-17:00)</u></b> <ul style="list-style-type: none"><li>● Frontline staff training programme</li><li>● Strategies for retention</li><li>● How to executive quality training and entice employee participation in sustainable development</li></ul> <b><u>Session 2: Panel Discussion &amp; Networking (17:00-17:30)</u></b>
<b>Deadline</b>	3 July, 2015
<b>Enquiry</b>	Tel: 2866 8311   Fax: 2866 8380 Email: <a href="mailto:event@hkrma.org">event@hkrma.org</a>   Miss Ng



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## Staff Training and Retention

**Deadline : 3 July, 2015**

To : HKRMA | [event@hkrma.org](mailto:event@hkrma.org) | Fax: 2866 8380

### Enrollment

I would like to participate in the Sharing Talk on “Staff Training and Retention” and Networking Session on 10 July, 2015 (Friday).

Name of Participant(1) :	_____	Name of Participant (2) :	_____
Position :	_____	Position :	_____
Company :	_____	Company :	_____
Tel :	_____	Tel :	_____
Email :	_____	Email :	_____
Are you HKRMA's member?	<input type="checkbox"/> Full Member(\$150) <input type="checkbox"/> Associate Member(\$150) <input type="checkbox"/> Participant(1)/Participant(2)*is/are Individual Associate Member (Free of charge) <input type="checkbox"/> Non-member (\$250)		

**\*Please delete the inappropriate**

<b>Registration</b>	<ul style="list-style-type: none"> <li>Application form can be submitted by email or fax.</li> <li>Copy of application form and a crossed cheque payable to “Hong Kong Retail Management Association Ltd” should be sent to the HKRMA by post. Cheque Payment HK\$ _____ (Chq No: _____)</li> <li>Mailing address: 7/F., First Commercial Building, 33-35 Leighton Road, Causeway Bay, Hong Kong.</li> </ul>
<b>Note</b>	<ul style="list-style-type: none"> <li>Due to limited seats, enrollment will be made on a first-come-first-served basis. In case of unsuccessful enrollment, HKRMA will notify the applicants individually.</li> <li>Confirmation is subject to payment in full. Confirmation email will be sent to the successful applicant at least 2 working days before the event.</li> <li>No refund for cancellation.</li> <li>Substitution of applicant is allowed. Written notification should be sent to the HKRMA at least 3 working days before the event.</li> <li>If Typhoon Signal No. 8 or above is hoisted at or after 7:00am, the full-day event (9:30am-6:00pm) and morning event (9:30am-1:00pm) will be cancelled. If Typhoon Signal No. 8 or above is hoisted at or after 1:00pm, afternoon event will be cancelled. HKRMA reserves the final right to cancel or reschedule the event.</li> <li>HKRMA reserves the final right to reject any application, cancel or change the event arrangement.</li> </ul>
<b>Data Privacy Statement and Declaration</b>	<p>The information collected from your company will be used for purpose of processing your company's application. Please note that it is mandatory for your company to provide all the data. If your company does not provide such data, the Association will not be able to process the application. The Association intends to use all your company's data for direct marketing; the data will be used for listing on membership directory, distributing circulars, publications, research materials, market information; direct marketing of the annual events, conferences, seminars, briefings, meetings, awards programmes, training programmes, and services of the Association; and direct marketing of activities similar to the Association's above activities which are organized by the Association's business partners. The Association shall not so use the data unless with your company's consent. Your company has the right to request access to and correction of information held by us about your company. If your company wishes to access or correct the data, please contact us by writing to Ms. Ng at our address, by email (<a href="mailto:membership@hkrma.org">membership@hkrma.org</a>) or by fax (2866-8380).</p> <p><input type="checkbox"/> I consent / <input type="checkbox"/> do not consent to the above stated use of my personal data in direct marketing.</p>